

FRONTLINE & DIGITAL SERVICES

PSBA INITIATIVE PROPOSAL

PUBLIC SAFETY BUSINESS AGENCY

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| Initiative Title | Weapons Licensing Management System (Renewal) | | |
| Requesting Agency | PSBA <input type="checkbox"/> QFES <input type="checkbox"/> QAS <input type="checkbox"/> CGG <input checked="" type="checkbox"/> QPS <input type="checkbox"/> IGEM <input type="checkbox"/> | Date | 20/12/17 |
| Service/System | Weapons Licensing Management System | | |
| Program/Project Links and Dependencies <i>Identify and explain dependencies on and links to other projects, applications, standards, policies, etc.</i> | YES <input type="checkbox"/> NO <input type="checkbox"/> if YES, please provide details below Program/Project Name: - Other Project links and dependencies are unknown Interdependences - the Weapons Licensing Management System interfaces with QPRIME, the CTPI [REDACTED] | | |
| Rail Type | LIGHT <input type="checkbox"/> | MEDIUM <input checked="" type="checkbox"/> | HEAVY <input type="checkbox"/> |
| Initiative Alignment | LEGISLATION <input type="checkbox"/> | COMPLIANCE <input type="checkbox"/> | NEW <input checked="" type="checkbox"/> ENHANCEMENT <input type="checkbox"/> BAU <input type="checkbox"/> (Existing Application/Server/Infrastructure/Database/Software/Web services request) |
| Initiative Owner (Requestor) | Name: Adam Guild Section: Inspector / Manager Weapons Licensing Branch Phone: [REDACTED] Email: Guild.AdamP@police.qld.gov.au | | |
| Timeframe/Required Delivery Date | Unknown. Business analysis and business case preparation to commence January 2018 | | |
| Description of Initiative | <p>Background</p> <p>The current QPS Weapons Licensing Management System (WLMS) developed to track information in relation to weapons licenses, permits and approvals was implemented in 11/2010 to replace a mainframe system that was heavily dependent on manual data entry. The system, with enhancements in 11/2012 brought some efficiencies in terms of applications for new licenses, license renewals and permits to acquire being able to be submitted online. The enhancement also included the introduction of online payments, effectively reducing the need for more than 100,000 police station attendances each year to complete the transactions. There are however applicants who continue to submit in hard-copy and prefer to pay manually. There are several other weapons licensing forms that attract a fee requiring payment and receipting.</p> <p>All new license applications still require the face-to-face identity verification at a Police Station. New license application volumes continue to rise annually. License renewals fluctuate due to renewal cycles however there is an anticipation of a significant peak in mid-2018. Permits to acquire have also risen commensurate to the increase in new weapons license holders.</p> <p>A temporary 'Secure-Pay' solution is in the process of being established with Australia Post to receive payments for visiting shooters competing in the 2018 Commonwealth Games. Currently,</p> | | |